



# Travel with Confidence

Travel today may look different, but as always, your well-being and enjoyment remain our highest priority. We are regularly reviewing updates from international authorities and health experts to respond and adhere to new requirements and expectations at destinations throughout the world. In our care, you can travel with confidence and rely on a top-notch travel experience with newly implemented health and safety protocols on all of our departures.

## Our International Team at the Ready

For your peace of mind while traveling, all AHI team members will be trained on new practices regarding social distancing, sanitization and hygiene protocols. Rest assured, our Travel Directors, guides, drivers and lecturers, as well as hotel and restaurant staff, will work cohesively to create a safe and memorable journey.

### Specially Trained Travel Directors

Our International Travel Directors will ensure that all activities are conducted to the highest standard in accordance with AHI's health and safety standards and local regulations. They will be trained on proper hand hygiene, the use of personal protective equipment (PPE) and physical distancing measures. Should the unexpected arise, they are prepared to take preventative actions for your personal welfare and safety.

### Dedicated International Partners

With more than half a century of experience in international educational travel, we have built a reputation for safe and secure operations. In addition, we've established strong, long-standing relationships with our global network of partners, including hotels, motor coach companies, family-owned businesses, restaurants and wineries, among others. Together, we are working intently to ensure that new procedures and protocols are rigorously followed.

## Safe and Smooth Operation

In collaboration with local partners, AHI Travel has been hard at work preparing a thorough health and safety plan for your entire journey.

### AHI Support Team Working 24/7

Once you've arrived at your destination, our AHI home office support team, Travel Directors and local teams on the ground are continuously communicating to ensure a seamless and safe experience.

### New Protocols On-Site

After examining every facet of your trip, we've fine-tuned our on-site operations to:

► **Ensure that new hygiene protocols are vigilantly followed by all partners.**

This includes enhanced sanitization in hotels with a focus in common rooms and other high-traffic areas. Motor coaches will be routinely disinfected and hand sanitizer will be available.

► **Maintain recommended physical distancing during excursions;** motor coach, boat and train journeys; and group events.

► **Follow local regulations regarding appropriately sized groups** based on each government's social distancing requirements.

As our company pledge states, we promise stress-free travel and the highest level of service from our experienced, professional staff.

### Doing Your Part

All of us share in the responsibility of protecting each other's health. As a responsible traveler, we ask you to follow the current personal hygiene procedures recommended by the World Health Organization, as well as any requests by our professional staff members while traveling. Before you travel, you will receive up-to-date information concerning the protocols required at each destination.

